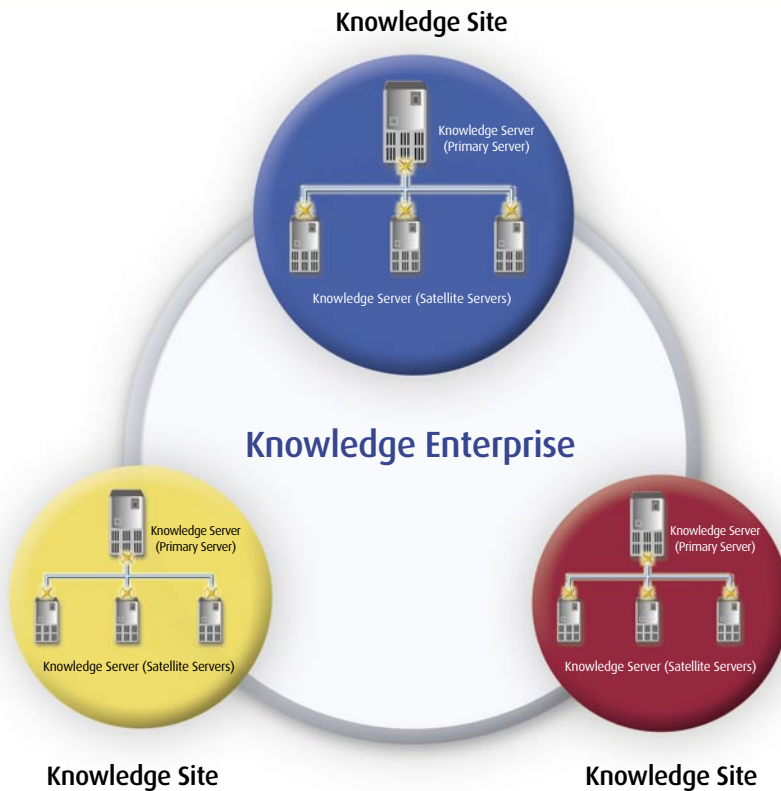


Hummingbird KM™



Hummingbird KM is a complete information search and categorization solution. It allows organizations to harness the collected knowledge assets from a single, logical point of access. Hummingbird KM confers the ability to use organizational information to create real world business solutions, gain competitive advantage, and improve profitability by reducing time to information.



Eighty percent of an organization's business content is unstructured — information in files, messages, memos, reports, and proposals created in different formats and stored in many locations. This flood of information begs to be put in context — to be filtered through and be made available to those who need it in a format that is meaningful to them. Only then will the full value of organizational knowledge assets be realized. Add to this the need to include structured data — from business systems, CRM and ERP packages, legacy data stores, and custom databases — and the challenge deepens.

The need to manage ever-increasing amounts of information is critical. In today's harsh economic climate, information and intellectual capital are the keys to generating new and lucrative opportunities. But what are the tools that organizations need to develop a knowledge enterprise? What specific functionality should they look for in knowledge management applications? What do organizations really need to transform enterprise content into knowledge?

How can your Organization benefit from Hummingbird KM?

Natural Language: The user can enter a plain query without the need to know complex search syntax. The user's query is processed and enhanced using linguistic analysis and expansion tools.

Alternate Spelling: Also known as "Fuzzy Search," alternate spelling allows automatic spelling correction of the search terms or to find information containing misspelled words.

Concept Summarization: Users can preview large documents with a one-page summary of the retrieved item. This instantly puts content in context, allowing individuals to determine whether a particular document is the one they need without having to manually scan it in its entirety.

Security: Regardless of its origin, each document's security is maintained and respected. Users will not find the information they are not allowed to access.

Internationalization: A full Unicode support for the indexes provide the capability to index and find in any language.

Hummingbird KM

Hummingbird KM is a powerful technology that delivers robust search, categorization, and information retrieval capabilities to provide knowledge workers with fast, precise results for queries against enterprise content repositories — no matter where that content resides.

Hummingbird KM provides individuals and teams with the unique ability to fuse information repositories, allowing them to find the right information at the right time across disparate information sources.

Key Attributes

Federated Search: Hummingbird KM discovers content from multiple information sources: File Systems, Web sites, RDBMS, Microsoft Exchange, Lotus Notes and any other data source which can be indexed with SearchServer.™ Once found, the results are unified in a homogeneous list regardless of their origin.

Advanced Information Retrieval: Hummingbird KM provides everything users need to build knowledge. Key features of its advanced information retrieval model include — search term highlighting and navigation to pinpoint information within documents, statistical relevance ranking, a unique Intuitive Searching feature to discover “more like this” result sets using a whole paragraph or an entire document, multilingual capabilities, and ease of extensibility to leverage additional functionality like natural language searching.

Enterprise Table of Contents (ETOC): Hummingbird KM ETOC technology browses the hierarchy of all enterprise information sources and presents it like the table of contents in a book. Powerful neural network-based technology automatically classifies content from a variety of repositories into logical categories for quick knowledge discovery and for immediately useable information. With ETOC, individuals quickly identify the information that meets their needs while uncovering knowledge that might have otherwise gone unnoticed.

Search Agents: Search Agents are configured by users to “watch” specific information sources, including Web sites, bring back information updates, and deliver notifications of new content via e-mail. With Search Agents, users automatically get the most up-to-date information at their desktops for mission-critical or role specific categories.

Comprehensive Object library: With a comprehensive toolkit, Hummingbird KM can be easily customized for the enterprise and personalized for the user.

Seamless Integration with Hummingbird Portal:™

All the Knowledge Management functionalities are available through the Hummingbird Portal.

System Requirements and Supported Platforms

Hummingbird KM Knowledge Server

- Microsoft Windows NT4 Server SP6
- Microsoft Windows 2000 Server
- Microsoft Windows 2000 Advanced Server

Hummingbird KM Find Client

- Microsoft Windows NT4
- Microsoft Windows 2000
- Microsoft Windows XP SP1

Hummingbird KM Web Find Client

- Microsoft Internet Explorer 5.5 SP2 or 6.0
- Netscape 4.7

Hummingbird KM Web Server

- Microsoft Internet Information Server 4 or 5

Database Repository for Hummingbird Knowledge Sites

- Microsoft SQL Server 7.0 SP2 or later
- Microsoft SQL Server 2000
- Oracle 8.0.5 or higher
- Oracle 9.0 or higher

Hummingbird KM Components

Hummingbird KM Knowledge Server

- Indexing, searching, agents, administration, routing, Web Crawling and logging services

Hummingbird KM Find

- Windows based search application for end-users

Hummingbird KM Web Find

- Web browser based search application for end-users

Hummingbird Concept Builder

- Application used to automatically create business knowledge taxonomies

Knowledge Activators

- Components that provide secure and transparent access to corporate information sources

Knowledge Toolkit

- Toolkit to develop custom client applications



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